

SERVICE BULLETIN

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ITB09-020

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## ELECTRONIC CONTROL UNIT DAMAGE CAN RESULT FROM IMPROPER BATTERY CONNECTION

## APPLIED VEHICLES: All Infiniti

## SERVICE INFORMATION

- The vehicle 12 volt battery is an important part of the vehicle electrical system and is <u>required to stay</u> <u>connected when the engine is running</u>.
- To prevent damage to vehicle electronic components follow the instructions / cautions below.

**IMPORTANT**: Damage to electronic components (ECM, TCM, BCM, etc.) due to improper battery connection will not be covered under warranty.

## CAUTION:

- Make sure the ignition is OFF during battery service and replacement.
- Do not disconnect or connect any battery cables while the ignition switch is turned ON.
- When disconnecting a battery, always disconnect the negative cable first. When connecting a battery, always connect the positive cable first.
- Do not leave a battery cable loose. Tighten battery cables immediately after attachment.
- If a battery cable is loose, do not operate any electrical loads.
  (This includes turning the ignition ON, starting the engine, operating accessories such as the A/C system, power seats, interior lights, exterior lights etc.).
- When "jump starting" or "boosting" a battery be careful. Don't accidentally reverse the polarity of the cables.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.